Investor Grievance Escalation Matrix

We are committed to addressing investor queries and grievances in a transparent and timely manner. The following escalation matrix outlines the appropriate contact points and timelines for resolving concerns.

Level	Contact Person / Department	Contact Details	Escalation Timeline
Level 1	Jayita Dhar	Phone: +91-869377079 Email: jayita@sumire.co.in	Initial point of contact for all investor/client queries or grievances
Level 2	Jaydip Bandyopadhyay	Phone: +91-9830614096 Email: Jaydip@sumire.co.in	Escalate if the query or grievance remains unresolved within 7 daysat Level 1
Level 3	Concerned AMC Investor Relations Department	Contact the respective Asset Management Company's Investor Relations Department.	Escalate if the query or grievance remains unresolved within 15 days at Level 2
Level 4	SEBI SCORES Portal	https://scores.sebi.gov.in	Escalate to SEBI SCORES if the query or grievance remains unresolved within 30 days at Level 3

We encourage investors to follow the escalation process outlined above to help ensure their queries and grievances are directed to the appropriate department for resolution.